

Last modification: March 2024

This privacy policy applies to the website <https://www.esfigueralnou.com/> (hereinafter the website).

Please, read it carefully. In it you will find important information about the treatment of your personal data and the rights recognized by the current regulations on the subject.

We reserve the right to update our privacy policy at any time due to business decisions, as well as to comply with any legislative or jurisprudential changes. If you have questions or need any clarification regarding our Privacy Policy or your rights, you can contact us through the channels indicated below.

You declare that the data you provide us, now or in the future, are correct and true and undertake to notify us of any modification of them. If you provide personal data of third parties, you agree to obtain the prior consent of those affected and to inform them about the content of this policy.

In general, the fields of our forms that are indicated as mandatory, must necessarily be completed in order to process your requests.

1. Who is responsible for the processing of your data?

Unless otherwise specified, the entity responsible for processing the data collected on this website is HAMAL 2023, S.L. with an address at Carretera de Montuiri a Sant Joan, Km 7 s/n, 07230, Montuiri, Mallorca, Illes Balears, Spain with the email of nfo@esfigueralnou.com.

2. What personal information do we get?

The data we are dealing are those obtained:

- Through the forms that you fill out and of the requests made on the website. We also treat and process the data included in the queries and requests that we receive by email.
- Profiles and analytics obtained from the navigation of website users, registered or not.

The data categories we deal with typically consist of:

- Identification and contact information, ID or passport;
- Personal characteristics data, such as language, gender, date of birth and nationality;
- Economic and transaction data;
- Data related to your navigation, for example, the IP address from which you connect to the website, web blogs, pages visited or actions carried out on the website. To do this, we use cookies and similar technologies that may involve tracking your browsing. More information about our Cookies Policy is available at <https://www.esfigueralnou.com/en/>.
- Commercial tracking data;
- Identification and contact information obtained from the social profile that you used to log on to our website. These data are only processed for this purpose;
- Data generated by your use of social networks, which you have decided to share with us (for example, likes and comments).

3. Why will we process your data?

The data of our users will be processed for the management of the relationship with them, the attention to their requests and queries, the management of online reservations, the

administration and the management of the security of the website and the fulfillment of our legal obligations. These data will also be treated for analytical purposes and to improve the quality of our services. Likewise, we will treat and process your data to send commercial communications about our services.

4. With whom can we communicate and share your data?

Your data will only be communicated to third parties by legal obligation, with your consent or when your request involves such communication.

5. Legal basis of the treatments

The basis for the treatment of your data is the management of the legal relationship established with you, the provision of the services requested and the compliance with legal obligations.

The management of the security of the website is based on the existence of our legitimate interest in guaranteeing the security of our systems.

The realization of statistics and quality control are based on our legitimate interest to evaluate our services.

The sending of commercial communications is based on our legitimate interest in promoting our products or services, as well as their consent to receive such communications by electronic means.

The realization of navigation profiles based on information obtained from cookies or similar technologies.

6. How long will we keep your data?

In general, we keep your data during the validity of the relationship you have with us and in any case during the periods stipulated in the applicable legal provisions and during the time necessary to attend to possible responsibilities arising from the treatment. We will cancel your data when it is no longer necessary or relevant for the purposes for which it was collected. The access logs to restricted areas of the website will be canceled the same month of its creation. The information related to the navigation will be canceled, once the website connection is finished and the statistics have been collected.

The data processed for commercial purposes will remain in force until its withdrawal is requested.

7. What are your rights?

You have the right to obtain confirmation of whether or not we are treating and processing your personal data and, in that case, access them. You can also request that your data be rectified when they are inaccurate or that incomplete data is completed, as well as request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected.

In certain circumstances, you may request the limitation of the processing of your data. In this case, we will only treat the affected data for the formulation, exercise or defense of claims or with a view to the protection of the rights of other persons. Under certain conditions and for reasons related to your particular situation, you may also object to the processing of your data.

WEB PRIVACY POLICY

In this case, we will stop treating the data except for compelling legitimate reasons that prevail over your interests or rights and freedoms, or for the formulation, exercise or defense of claims.

Likewise, and under certain conditions, you may request the portability of your data to be transmitted to another data controller.

You can revoke the consent that you had given for certain purposes, without affecting the legality of the treatment based on the consent prior to its withdrawal.

To request your withdrawal from the treatments for commercial purposes you can:

- Send an email to the following email address: info@esfigueralnou.com
- Use the link provided for this purpose in our bulletins.

You can get more information about behavioral advertising online and how to manage the privacy of your browser to refuse this type of treatment at www.youronlinechoices.eu. More information in our Cookies Policy is available at <https://www.esfigueralnou.com/en/>.

You also have the right to file a claim with a data protection authority.

To exercise your rights, you must send us a request accompanied by a copy of your national identity document, or another valid document that identifies you by postal or electronic mail, to our Data Protection Delegate at the addresses indicated in the section 'Who is the responsible for the processing of your data?'

You can obtain more information about your rights and how to exercise them on the website of the Spanish Agency for Data Protection at www.aepd.es